

# Southdown Landscapes Ltd Policies

Southdown Landscapes Ltd trading as Southdown Turf Co.

Phone: 01252 517683 | Email: sales@lawnturf.net

Coverage: The Surrey, Hampshire and Berkshire border, approximately 30 miles from Camberley, Surrey.

## Privacy Policy

Southdown Turf Co supplies turf, soil and artificial grass across Surrey, Hampshire and Berkshire.

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## Complaints Policy

Southdown Landscapes Ltd always endeavours to provide the best possible service and products. On rare occasions, customers may feel that something has not met expectations.

To help put things right as quickly as possible, please review the complaints procedure below and contact Southdown promptly so any issue can be investigated fairly.

- Inspect completed work or delivered goods as soon as possible so any issue can be raised quickly.
- If anything is not satisfactory, contact Southdown as soon as possible so the issue can be reviewed and, where appropriate, corrected.
- Call 01252 517683 or email sales@lawnturf.net with your order details and a clear description of the issue.
- Southdown aims to respond within 5 days of receiving a complaint and, where possible, will provide a date to remedy any issues raised.

## Contact Details

Email: sales@lawnturf.net

Phone: 01252 517683

Service: Delivery available, collection by arrangement from Windlesham, GU20

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